

## **Welcome to the Grampian Police website.**

Grampian Police provide a modern, professional accessible service to all the communities we serve. To assist us in achieving our aim of keeping our communities safe we will promote well-being and safety in our communities, provide excellent, visible and accessible services and enhance the quality of life of all those we serve.

We are committed to providing a service which promotes equal opportunities and respects diversity and will use this approach to shape our decision making and thinking processes.

We work in partnership with the public to ensure your safety and security. If you are the victim of crime you must report it so we can work towards preventing it happening again.

### HOW TO CONTACT US

#### TELEPHONE

In an EMERGENCY dial **999** or **112**

For all NON –EMERGENCY calls dial **0845 600 5 700**

If you wish to report a crime but wish to remain anonymous then you can contact the charity Crimestoppers on **0800 555 111**

#### How we deal with your call

When you contact Grampian Police you will be asked to provide your personal details and information about the crime or incident you wish to report or require advice about. Depending upon the circumstances a police officer may or may not be sent to see you.

#### E-MAIL

[Servicecentre@grampian.pnn.police.uk](mailto:Servicecentre@grampian.pnn.police.uk)

#### TEXT

**07739 93 44 44**

## WRITE TO US

Grampian Police  
Police Headquarters  
Queen Street  
Aberdeen  
AB10 1ZA

## FAX

**01224 306853**

## Police Liaison Officers

Grampian Police also has Liaison Officers who can offer advice and support on matters of hate or prejudice crime. For full details of the officers please make contact with the Grampian Police Service Centre.

## Translation/Interpreting Services

We have access to a number of Interpreters who assist us with communicating appropriately with people whose first language is not English. If you have reason to come into contact with the Police, we can arrange the services of an interpreter/translator if required.

If you require any Grampian Police public document translated into a language appropriate for you then please contact us at [communitypartnerships@grampian.pnn.police.uk](mailto:communitypartnerships@grampian.pnn.police.uk) or by phone on 01224 305060.

## Support Organisations

There are a number of support organisations throughout the Grampian area who can assist you and provide appropriate support. These confidential organisations can pass your details to the Police who can progress any information if required. These organisations include:

Grampian Racial Equality Council (GREC) 01224 595505

Aberdeen International Centre 01224 210025